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AUSTRALIAN MINREAU OF STATE

3 AUG 1989

NEW SOUTH WALES OFFICE

CATALOGUE NO. 6321.0 EMBARGOED UNTIL 11.30 A.M. 3 AUGUST 1989

INDUSTRIAL DISPUTES, AUSTRALIA, APRIL 1989

PHONE INQUIRIES

• about these statistics and the availability of related unpublished statistics—contact

Fiona Blackshaw on Canberra (062) 52 6561 or any ABS State office.

• about other statistics and ABS services—contact Information Services on Canberra (062)

52 6007, 52 6627, 52 5402 or any ABS State office.

• write to Information Services, ABS, PO Box 10, Belconnen, A.C.T. 2616 or any ABS

State office.

ELECTRONIC SERVICES

MAIL INQUIRIES

• on VIATEL — key *656#,

• on AUSSTATS — phone (062) 52 6017.

on TELESTATS — phone (062) 52 5404.

MAIN FEATURES

WORKING DAYS LOST, AUSTRALIA Thousand Thousand 500 500 400 400 300 300 200 200 100 100 0 D D M J S D M S S 1987 1988 1985 1989 1986

In April 1989-

- 94,400 working days were lost, compared with 97,500 in March 1989. This was the highest number of working days lost in April, since 1986 (221,100).
- · 129 disputes were reported in progress involving 52,400 employees.
- · Of the 129 disputes reported, 19 involved the loss of 1,000 or more working days.
- The Other industries category accounted for 60.3% (or 56,900) of total working days lost, due primarily to disputes
 in the Community services industries in New South Wales and Western Australia. The Metal products, machinery
 and equipment manufacturing industry grouping accounted for 19.5% (or 18,400) of total working days lost.

In the 12 months ended April 1989-

- 1,514 disputes were reported in progress, involving 930,100 employees and the loss of 1,654,200 working days (the
 highest level for a twelve month period since the twelve months ending November 1988).
- 267 working days were lost per thousand employees, compared with 218 and 213 for the twelve month periods ending April 1988 and 1987 respectively.
- The Australian Capital Territory recorded its lowest number of working days lost per thousand employees (99) since the twelve month period ending March 1987 (95).
- 1,497 disputes were reported as ending during the period, involving 926,700 employees and the loss of 1,757,000 working days.
- Of disputes ending during the period, 40.5% (607) were reported as being the result of managerial policy, accounting for 37.8% (350,600) of employees involved and 53.7% (944,000) of working days lost.
- Disputes of 1 day's duration or less accounted for 42.9% (754,300) of working days lost and 82.1% of all employees involved in disputes.
- 57.2% (857) of disputes were resolved by resumption of work without negotiation, while disputes resolved through Federal and joint Federal-State legislation accounted for 45.6% (801,300) of working days lost.

NOTES

The statistics of industrial disputes are compiled mainly from data obtained from employers (both private and public sector) and trade unions concerning individual disputes, and from reports of government authorities.

The statistics relate to disputes which involved stoppages of work of ten working days or more at the establishments where the stoppages occurred.

A Glossary and Explanatory Notes are published on pages 5 to 7 of this publication.

IAN CASTLES Australian Statistician TABLE 1. INDUSTRIAL DISPUTES IN PROGRESS: AUSTRALIA

Lang E	THE WAS BUILD	Number of di	sputes(a)	Employe	EMBARGOED !	
30		Commenced		Newly		Working days lost
Period	deciszalidineta	in period	Total(b)	involved(c)	Total(b)	('000)
1988—	.50	or any ABS State off				
February		139	149	44.0	58.1	100.5
March		168	187	34.7	41.9	84.8
April		100	108	19.8	21.2	36.6
May		147	159	57.4	68.5	101.0
June		165	186	364.0	374.5	488.3
July		91	107	117.5	192.8	297.8
August		142	151	107.1	116.2	166.2
September		109	121	33.7	49.7	76.3
October		139	151	36.6	41.1	83.3
November		150	167	51.8	59.0	136.1
December		71	93	15.1	25.8	41.4
1989—						
January		106	115	25.4	28.4	29.1
February		r138	153	г23.5	25.4	42.8
March		r126	r142	r37.5	r40.3	r97.5
April		118	129	49.3	52.4	94.4
Twelve mor	nths ended—					
April	1987	r1,747	r1,763	r720.6	r724.7	r1,232.1
	1988	r1,515	r1,538	r558.3	r586.3	r1,301.2
	1989	1,502	1,514	919.0	930.1	1,654.2
December	1986	1,747	1,754	673.9	691.7	1,390.7
	1987	1,512	1,517	593.4	608.8	1,311.9
	1988	1,502	1,508	893.9	894.4	1,641.4

⁽a) See paragraph 5 of the Explanatory Notes. (b) Refers to all disputes in progress during the period. (c) Comprises employees involved in disputes which commenced during the month and additional employees involved in disputes which continued from the previous month.

TABLE 2. INDUSTRIAL DISPUTES IN PROGRESS: BY INDUSTRY, AUSTRALIA, WORKING DAYS LOST

(*000)									
Manufacturing									
	Mining		Metal products, machinery and	egre anw i gairlorai	Construc-	Transport and storage;	Other industries	All	
Period	Coal	Other	equipment	Other	tion	Communication	(a)	industries	
1988—	N. A. CHARLES THE REAL PROPERTY AND ADDRESS OF THE PARTY AND ADDRESS OF	CHIEF PRODU	IO TURNESSO SIGN	P. L. 100 101.1	CHEROLEGIA (L)	odana samenni	TELEVISION OF T		
February	47.4	11.4	8.4	7.6	7.2	3.4	15.1	100.5	
March	34.0	10.3	3.8	8.8	14.9	4.4	8.6	84.8	
April	3.5	3.2	3.6	0.7	6.4	2.9	16.3	36.6	
May	27.9	3.9	19.2	5.0	29.4	3.0	12.6	101.0	
fune	123.5	5.6	168.1	15.6	64.6	17.4	93.4	488.3	
fuly	77.6	3.8	66.7	33.9	30.5	20.0	65.3	297.8	
August	18.9	8.3	9.3	13.5	7.2	1.8	107.2	166.2	
September	25.3	6.4	15.8	5.8	8.8	7.0	7.2	76.3	
October	25.1	7.6	5.1	3.2	23.9	5.4	13.0	83.3	
November	57.5	33.1	7.3	15.1	1.7	7.4	14.0	136.1	
December	20.7	2.8	0.8	6.8	5.7	1.0	3.6	41.4	
1989—				de gariati		ies were reporte			
anuary	8.7	2.2	2.4	3.6	2.2	5.7	4.3	29.1	
February	8.9	1.5	14.4	8.0	2.4	3.0	4.7	42.8	
March	r12.1	4.4	13.1	44.2	6.5	r14.4	2.9	т97.5	
April April April April April April April	7.4	1.5	18.4	1.9	7.3	1.0	56.9	94.4	
Twelve months ended-									
April 1987	164.5	167.4	219.7	221.7	r141.3	54.3	263.3	r1232.1	
1988	r330.0	58.0	159.3	171.3	r189.7	88.4	r301.6	r1,301.2	
1989	413.5	81.1	340.8	156.5	190.4	86.9	385.0	1,654.2	
December 1986	362.0	179.4	187.4	205.3	117.7	57.6	281.4	1,390.7	
1987	291.8	55.7	199.6	195.5	194.5	92.5	282.3	1,311.9	
1988	471.3	97.4	309.5	117.4	207.9	75.0	362.9	1,641.4	

⁽a) Comprises Agriculture, forestry, fishing and hunting; Electricity, gas and water; Wholesale and retail trade; Finance, property and business services; Public administration and defence; Community services; Recreation, personal and other services.

TABLE 3. INDUSTRIAL DISPUTES IN PROGRESS: STATES AND TERRITORIES, AUSTRALIA, WORKING DAYS LOST

(*000)										
Period	TO A STATE OF THE	NSW	Vic.	Qld	SA	WA	Tas.	NT	ACT	Aust.
1988—										
February		62.7	9.5	7.8	5.3	12.4	0.9	1.2	0.6	100.5
March		26.5	13.2	21.4	0.7	17.2	3.4	1.4	1.0	84.8
April		10.7	13.1	3.3	1.3	5.3	1.5	0.2	1.3	36.6
May		39.3	5.8	45.8	2.6	5.1	0.9	0.9	0.6	101.0
June		269.0	64.7	94.2	23.4	24.8	3.5	1.3	7.4	488.3
July		48.6	181.8	49.8	4.7	9.7	2.9		0.2	297.8
August		120.5	21.2	6.8	4.1	7.3	3.5	1.7	1.2	166.2
September	The Table Life and the Late	30.2	22.7	12.8	0.6	9.1	0.1	- 1	0.8	76.3
October		31.7	7.4	11.3	1.1	30.2	0.8	0.5	0.3	83.3
November		59.9	10.1	30.3	1.0	33.2	0.7	0.2	0.8	136.1
December		21.4	11.6	2.8	1.6	2.9	-	1.1		41.4
1989—										
January		13.7	2.0	8.1	0.9	2.0	1.1	0.9	0.5	29.1
February		20.3	5.8	11.8	2.2	2.0	0.1	0.6	_	42.8
March		r60.5	20.4	6.6	6.1	2.8	0.2	0.6	0.4	т97.5
April		37.4	18.4	6.2	4.0	23.8	3.4	1.0	0.2	94.4
Twelve me	onths ended-									
April	1987	505.4	т385.4	101.3	44.4	144.8	29.5	8.3	12.9	r1,232.1
	1988	r703.2	r271.8	109.5	47.9	119.9	30.0	6.6	12.4	r1,301.2
	1989	752.5	371.8	286.6	52.2	152.8	17.2	8.7	12.4	1,654.2
December	1986	598.8	381.8	173.3	46.3	143.1	29.2	11.8	6.5	1,390.7
	1987	744.8	281.4	73.7	44.6	115.3	28.0	6.5	17.5	1,311.9
	1988	730.1	362.6	299.5	47.0	160.6	18.6	8.9	14.1	1,641.4

TABLE 4. INDUSTRIAL DISPUTES IN PROGRESS: BY INDUSTRY, AUSTRALIA, WORKING DAYS LOST PER THOUSAND EMPLOYEES(a)

			Manufa	cturing				
	Min	ing	Metal products, machinery and		Construc-	Transport and storage;	Other industries	All
Period	Coal	Other	equipment	Other	tion	Communication	(b)	industries
Twelve months ended-	granto e della	Bart Street						STATE OF THE
	STATE OF THE							
1985—							Aretistance, m	
December	6,892	1,928	256	312	666	430	71	228
1986—								
December	10,741	3,328	445	328	458	135	72	242
1987—			470					auchia son
December	8,920	1,072	479	305	743	217	70	223
1987—								
April	r4,876	r3,234	526	353	r549	127	67	r213
1988—								
February	9,845	984	481	286	734	216	71	225
March	10,791	1,094	440	280	716	215	71	226
April	10,504	1,078	384	265	705	208	73	218
May	10,498	1,109	336	233	735	202	73	212
June	14,292	1,121	715	234	910	236	93	282
July	15,761	1,001	819	264	858	278	107	308
August	15,912	1,040	807	252	835	274	126	318
September	13,626	1,107	790	251	721	280	101	283
October	13,977	1,163	771	235	732	230	98	276
November	15,198	1,742	764	213	712	237	88	277
December	15,548	1,777	750	183	725	177	85	269
1989—								
January	15,575	1,805	751	186	702	187	84	267
February	r14,330	r1,629	r763	187	r684	186	r82	257
March	r13,616	r1,521	т784	242	653	209	80	259
April	13,762	1,488	816	243	653	204	89	267

⁽a) See paragraph 4 of the Explanatory Notes. (b) Comprises Agriculture, forestry, fishing and hunting; Electricity, gas and water, Wholesale and retail trade; Finance, property and business services; Public administration and defence; Community services; Recreation, personal and other services.

TABLE 5. INDUSTRIAL DISPUTES IN PROGRESS: STATES AND TERRITORIES, AUSTRALIA, WORKING DAYS LOST PER THOUSAND EMPLOYEES(a)

Period	NSW	Vic.	Qld	SA	WA	Tas.	NT	ACT	Aust.
Twelve months ended—	1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	52.4							
1985—									
December	209	236	411	48	187	138	213	159	228
1986— December	304	240	207	95	272	190	200	55	242
1987— December	366	172	87	91	213	177	111	143	223
						196			
1987—		CAR	0.1	202					-
April	255	r241	121	91	271	190	138	108	r213
1988—	242		107	100	000	100	100	100	225
February March	369 360	164 163	107 129	100 97	208 219	180 194	126 138	108 104	225 226
April	338	164	128	96	221	190	118	100	218
May lune	313 431	151 179	173 268	90 126	226 257	180 194	123 137	103 145	212 282
fuly	413	272	315	116	270	163	134	132	308
August	459	254	316	114	256	173	163	139	318
September October	383 368	243 224	318 324	105	204 247	160 156	143 144	137 118	283 276
November	354	223	338	95	296	152	143	118	277
December	341	214	337	93	299	118	158	112	269
1989—				CETT	3.180.15	H.200		289	
January	341	213	328	94 88	295 r277	122 117	164 153	116 r112	267 257
February March	r322 r337	210 r214	r329 r310	98	r250	r97	137	r108	259
April	349	216	309	104	283	108	149	99	267

⁽a) See paragraph 4 of the Explanatory Notes.

TABLE 6. INDUSTRIAL DISPUTES ENDING IN THE 12 MONTHS TO APRIL 1989 : AUSTRALIA, CAUSE, DURATION AND METHOD OF SETTLEMENT

TABLET OFFICERS	AUSE, DURATION AND ME	Employees involved (directly and indirectly)	Working days lost
NAME OF TAXABLE PARTY.	Number of disputes	('000)	('000)
DESCRIPTION (S) STORY SHAWARD	CAUSE OF D	ISPUTE	
Wages	256	425.4	528.2
Hours of work	26	19.4	31.7
Leave, pensions, compensation	60	15.5	46.8
Managerial policy	607	350.6	944.0
Physical working conditions	306	56.6	135.5
Trade unionism	207	27.4	38.5
Other(a)	35	31.9	32.3
Total	1,497	926.7	1,757.0
	DURATION OF	DISPUTE	
Up to and including 1 day	969	760.4	754.3
Over 1 to 2 days	192	45.4	98.8
Over 2 and less than 5 days	152	36.4	145.9
5 and less than 10 days	120	69.1	535.8
10 and less than 20 days	49	. 13.5	165.6
20 days and over	15	2.0	56.7
Total	1,497	926.7	1,757.0
	METHOD OF SET	TLEMENT	The state of the state of
Negotiation	278	113.2	215.6
State legislation	133	29.8	102.6
Federal and joint Federal-State legislation	211	249.0	801.3
Resumption without negotiation	857	530.1	600.1
Other methods	18	4.7	37.5
Total	1,497	926.7	1,757.0

⁽a) Includes disputes not elsewhere categorised.

GLOSSARY

Cause of dispute

1. The statistics of causes of industrial disputes relate to the main cause of the stoppage of work and not necessarily all causes that may have been responsible for the stoppage of work. For these reasons, the statistics do not reflect the relative importance of all causes of disputes between employers and employees. The causes are classified from information supplied by employers and according to standards determined by the International Labour Organisation. The classification of causes is as follows:

Wages. Claims involving general principles relating to wages e.g. increase (decrease) in wages; variation in method of payment or combined claims relating to wages, hours or conditions of work in which the claim about wages is deemed to be the most important. Combined claims in which other claims are deemed to be the most important are included under the relevant cause.

Hours of work. Claims involving general principles relating to hours of work e.g. decrease (increase) in hours; distribution of hours.

Leave, pensions, compensation. Claims involving general principles relating to holiday and leave provisions; pension and retirement provisions; workers' compensation provisions; insertion of penal clause provisions in awards.

Managerial policy. Disputes concerning the managerial policy of employers e.g. computation of wages, hours, leave, etc. in individual cases; docking pay, docking leave credits, fines; disciplinary matters including dismissals, suspension; alleged victimisation of union members or officials; principles of promotion and filling positions, transfers, roster complaints, retrenchment policy; employment of particular persons and personal disagreements; production limitations or quotas.

Physical working conditions. Disputes concerning physical working conditions and safety issues e.g. protective clothing and equipment; first aid services; uncomfortable working conditions; lack of, or the conditions of, amenities; claims for assistance; shortage or poor distribution of equipment or material; condition of equipment; new production methods and equipment; arduous physical tasks.

Trade unionism. Disputes concerning employment of nonunionists, inter-union and intra-union disputes; sympathy stoppages in support of employees in another industry; recognition of union activities.

Other. Disputes concerning protests directed against persons or situations other than those relating to the employer/employee relationship e.g. political matters; fining and gaoling of persons; lack of work; lack of adequate transport; non-award public holidays; accidents and attendance at funerals. Stoppages for which no reason is given are also included in this category.

Disputes

2. For these statistics, an *industrial dispute* is defined as a withdrawal from work by a group of employees, or a

refusal by an employer or a number of employers to permit some or all of their employees to work, each withdrawal or refusal being made in order to enforce a demand, to resist a demand, or to express a grievance.

- 3. A dispute affecting several establishments has been counted as a single dispute if it is organised or directed by one person or organisation in each State or Territory in which it occurs; otherwise it is counted as a separate dispute at each establishment and in each industry in which it occurred. Prior to December 1987 disputes were counted differently (refer to paragraph 5 of the Explanatory Notes for other details).
- 4. When there is a return to work between stoppages over the same issue, and the return to work is for less than two complete calendar months, the dispute is deemed continuing. When the return to work is for two or more calendar months, the dispute is considered to have ended at the time of the return to work. Should a subsequent stoppage occur, it is counted as a new dispute.

Duration of dispute

5. The duration of a dispute is the average number of working days lost per employee involved in the dispute. The duration of the dispute is calculated by dividing the total number of working days lost in the dispute by the number of employees involved (both directly and indirectly).

Employees

- 6. Employees refer to wage and salary earners only. Excluded are persons who are self-employed (e.g. building sub-contractors, owner-drivers of trucks) and employers.
- 7. Employees directly involved are those who actually participated in the dispute in order to enforce or resist a demand or to express a grievance.
- 8. Employees indirectly involved are those who ceased work at the establishment where the stoppages occurred, but who are not themselves parties to the dispute. Employees who ceased work at establishments other than those where the stoppages occurred are excluded. See paragraph 2 of the Explanatory Notes.
- Total employees involved for any period of time are obtained by adding together the number of employees involved in each dispute in the period. For any period of time the figures may include details of the same employees involved in more than one dispute. The longer the period of reference, the more chance there is of some double counting in the number of employees involved. Where there are varying numbers of employees involved during the progress of a dispute, the figures of employees involved included in the statistics relate to the largest number of individual employees involved on any one day. Generally, the total number of employees involved for each year will equal the sum of the total number of employees involved in the first month of a year plus the number of employees newly involved in subsequent months. Differences between monthly and annual totals can occur due to the temporary cessation of stoppages

which resume in subsequent months. Employees re-involved in this type of dispute are not classified as employees *newly* involved in stoppages in the second period in which the dispute occurs.

Method of settlement

10. Statistics of the method of settlement of industrial disputes relate to the method directly responsible for ending the stoppage of work and not necessarily to the method (or methods) responsible for settling all matters in dispute. For these reasons, they do not reflect the relative importance of the work of various industrial tribunals operating under State and Federal legislation. The classification of method of settlement is as follows:

Negotiation. Private negotiation between the parties involved, or their representatives, without the intervention or assistance of authorities constituted under State or Federal industrial legislation.

State legislation. Intervention or assistance of an industrial authority or authorities created by or constituted under State conciliation and arbitration or wages board legislation, or reference to such authorities or compulsory or voluntary conference. Intervention, assistance or advice of State government officials or inspectors.

Federal and joint Federal-State legislation. Compulsory or voluntary conference or by intervention or assistance, of, or reference to, the industrial tribunals created by or constituted under the Conciliation and Arbitration Act, Coal Industry Acts, Stevedoring Industry Act, and other

acts such as the Navigation Act; Public Service Arbitration Act. Intervention, assistance or advice of Federal government officials or inspectors.

Resumption without negotiation. This category may include some disputes which are settled subject to negotiation of a formal nature, such as industrial court hearings. Stop-work meetings are included, and this category may also include disputes settled by 'resumption' as stated, but about which no further information is available.

Other methods. Mediation; filling places of employees on strike or locked out; closing establishments permanently; dismissal of employees.

Working days lost

11. Working days lost refer to working days lost by employees directly and indirectly involved in the dispute and figures are generally as reported by parties to the dispute. For some disputes working days lost are estimated on the basis of the number of employees involved and the duration of the dispute.

Working days lost per thousand employees

12. Working days lost per thousand employees are calculated from working days lost and estimates of employees obtained from the ABS Survey of Employment and Earnings and the ABS Labour Force Survey. Refer to paragraph 4 of the Explanatory Notes for details of the break in series.

EXPLANATORY NOTES

Introduction

- 1. The statistics in this publication relate to disputes which involved stoppages of work of ten working days or more at the establishments where the stoppages occurred. Ten working days is equivalent to the amount of ordinary time worked by ten people in one day.
- 2. The statistics of working days lost relate to the losses due to industrial disputes only (as defined in paragraph 2 of the Glossary). Effects on other establishments, such as stand-downs because of lack of materials, disruption of transport services, power cuts, etc. are not included.
- 3. The statistics of industrial disputes are compiled mainly from data obtained from employers (both private and public sector), from trade unions and from reports of government authorities. Particulars of some stoppages may have been estimated and the statistics therefore should be regarded as giving only a broad measure of the extent of industrial disputes as defined above.

Change in methodology

- 4. The basis for the calculation of working days lost per thousand employees was changed in January 1987 to include estimates of employees from the Survey of Employment and Earnings. They are combined with estimates of the number of employees in agriculture and in private households, obtained from the Labour Force Survey. Estimates have been recalculated on this basis for each month back to June 1984 and are available on request. In issues of this publication prior to January 1987, the estimates of numbers of employees were based entirely on Labour Force Survey data. The effect of the change is minimal at the 'all industries' level but is quite significant, in some cases, for individual industry groups.
- The basis for the calculation of the number of disputes was changed in December 1987 (see paragraph 2 of the Glossary). Before that date, where the causes of several disputes were the same (e.g. National Wage Case disputes) the disputes were counted as one dispute in each State or Territory in which they occurred, irrespective of whether they were directed or organised by one person or organisation, or whether the dispute occurred in more than one industry. The reason for the change was to align the method of counting the number of disputes with the International Labour Organisation guidelines. In accordance with this change in definition, estimates of the number of disputes shown in this bulletin for past periods have been revised. In issues of this publication prior to September 1988, the number of disputes were counted on the old basis. Unpublished estimates of the number of disputes have been revised on the new basis from January 1985 and are available on request. The number of employees involved and working days lost remain unchanged.

Reliability of estimates

6. Inaccuracies may occur because of imperfections in information provided by respondents or in processing by the ABS. Inaccuracies of this kind are referred to as non-sampling errors. Although considerable care is taken in questionnaire design; in the instructions given to employers; and in editing the returns; these inaccuracies may occur in any enumeration, whether it be a full count or a sample.

Other ABS publications

7. Users may also wish to refer to the following publications:

Industrial Disputes, Australia, (6322.0)—issued annually Labour Statistics, Australia, (6101.0)—issued annually

The Labour Force, Australia, Preliminary (6202.0) — issued monthly

The Labour Force, Australia (6203.0)—issued monthly

Trade Union Statistics, Australia, (6323.0)—issued annually

Trade Union Members, Australia, August 1988 (6325.0)

Employed Wage and Salary Earners, Australia (6248.0)—issued quarterly

Award Rates of Pay Indexes, Australia (6312.0) — issued monthly

Unpublished statistics

- 8. In addition to the statistics included in this and related publications, the ABS may have other relevant unpublished data available. Inquiries should be made to the officer whose name appears in the *Phone Inquiries* section of the inquiries box at the front of this publication, or to Information Services in the nearest ABS office.
- 9. Current publications produced by the ABS are listed in the *Catalogue of Publications, Australia* (1101.0). The ABS also issues, on Tuesdays and Fridays, a *Publications Advice* (1105.0) which lists publications to be released in the next few days. The Catalogue and Publications Advice are available from any ABS office.

Symbols and other usages

- r estimates revised since last issue
- nil or rounded to zero
- 10. Where estimates have been rounded, discrepancies may occur between sums of the component items and totals

Electronic services

VIATEL. Key *656# for selected current economic, social and demographic statistics.

AUSSTATS. Thousands of up-to-date time series are available on this ABS on-line service through CSIRONET.

For further information phone the AUSSTATS Help Desk on (062) 52 6017.

TELESTATS. This service provides foreign trade statistics tailored to users' requirements.

Further information is available on (062) 52 5404.

Floppy disk service

Selected ABS statistics are available on floppy disk. Further information is available on (062) 52 6684.

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